

**Minutes of the PPG Meeting Held at Haughton Thornley Medical Centre,  
Thornley Street, Hyde, SK14 1JY  
31 May 2012**

**Present:**

Bill Burgoine (Chairman)	Patrick Jordan (Treasurer/Practice Manager)	
Yvonne Bennett (Secretary)	Margaret Rickson	Dr Amir Hannan
Dorothy Burgoine	Dr Lisa Gutteridge	Christina Howard
Marilyn Gollom		Bill Goldthorp

**Apologies:** Ingrid Brindle, Gill Anderton, Moya Berry, Don Hunter

**1. Welcome:**

The Chairman welcomed everyone to the meeting especially new member Marilyn Gollom

**2. Minutes of the Last Meeting:**

The minutes were agreed as being correct.

**3. NAPP Conference Report**

The Chair and secretary attended the National Association for Patient Participation conference at Manchester. The day was split into four workshops and both attended two each so that all the workshops were covered. **A** Much work is in progress to get PPG's involved in the new commissioning arrangements to ensure that local services are responsive to patients' needs. **B** PPGs and CQC (Care Quality Commission) working together to monitor care providers to provide care to national standards. This includes hospitals, GP Practices, care homes and other Primary Care Services, such as Walk-In Centres. **C** Harnessing the potential of PPGs to support self-care for minor ailments. This high profile campaign is supported by the Care Minister, Paul Burstow. Thornley House PPG continues to work very hard at this holding various events which are usually recorded and made available on [www.htmc.co.uk](http://www.htmc.co.uk) website for those who are unable to attend and for future reference when the need arises. **D** Building partnerships for the future between patients and their practices. Is technology the answer to reach many? There is a rise in 'Virtual' PPGs and using social media such as Facebook.

**4. Events update**

Due to holidays it was not possible to arrange an event during Bowel Cancer Week. However, not wanting to miss out completely, The PPG arranged an Awareness Session during Cancer Prevention Week. This incorporated Angela Osei from the Manchester Bowel Screening Service, Dr John Boley, an FY2 doctor from Haughton Thornley Medical Centres who talked about how lifestyle can help prevent cancer and also talked about lung cancer. James Walker (known to many of from the Map of Medicine) who has now moved to National Screening Programme explained the various screening programs not just for cancer but also others other screenings which are basically from the cradle to the grave.

**All talks are briefly translated into Bengali so please encourage people who speak Bengali to watch the video.**

**5. New appointment System**

From 18 June 2012, a new appointment system will be introduced. The Practice is unhappy that they are not able to provide enough appointments. Currently, sick patients are dealt with on a first come first served basis, which means a race for patients to get an appointment booked at 8.30 am.

Under the new system patients will be put on a list and the GP calls them back to estimate the urgency and the doctor will decide whether they need to see the patient or not. This has

proved to be very successful in other Practices throughout the country. Further information can be found on the website. Information leaflets have also been given out in the waiting room and attached to prescriptions. There have also been articles in local newspaper.

## **6. Yolo – Men's Health week**

For all those not use to text messages or internet jargon **You Only Live Once** is the slogan for Men's Health Week. As this is the same week as the new appointment system the PPG has decided not make this an event day. A poster is on the PPG notice board in the waiting room. There are also copies of a fun questionnaire for men to try. You don't hand this in but everyone who applies it gets the prize of a healthier life. We are also hoping to make copies available on the website that week.

## **9. Self-care Week 12-18 November 2012**

The PPG are planning a Special Event Day for Tuesday, 13 November. More information when available.

## **10. AOB**

Two members volunteered to help assist with the questions for the Patient Survey.

Letters are now going out to patients in Tameside concerning the **Summary Care Record** which will be used in emergency care. This will contain medicines you are taking, allergies and any bad reactions you have had to medicines you have had. You have to decide if you want this, in which case you do nothing, or if you don't want it you need to opt out.

This is **NOT** the same as having you own '**Record Access**' to your medical records through the Practice. With this all your medical information including letters, consultations and results are available for you to see yourself and share with who you like. This also includes being able to print out information to take with you if you are attending different clinicians and you think it is important to share this information. Please go to [www.htmc.co.uk](http://www.htmc.co.uk) and click on Health Record Access on the homepage for further information. There are also testimonials from patients who have access to their records.

## **11. How to Contact the PPG**

You can email us at [htmcppg@gmail.com](mailto:htmcppg@gmail.com). We also have our own page on the Practice Website [www.htmc.co.uk/pages/pv.asp?p=htmc4](http://www.htmc.co.uk/pages/pv.asp?p=htmc4) (why not include this in your favourites?) At the bottom of the page is a box where you can make a comment. You could also write your comments and leave them in an envelope, addressed to the PPG Secretary, with the Practice Receptionists at Thornley House.

**The next meeting is to be held:**

**Thursday 27 September 2012 at 2.00pm  
Haughton Thornley Medical Centre  
Thornley House  
Thornley Street  
Hyde  
SK14 1JY  
0161-367 7910**